

Speaking of Data

By Michael Duffin, PEER Associates
For Arts Alive! Arts and Economic Prosperity event
June 3, 2016

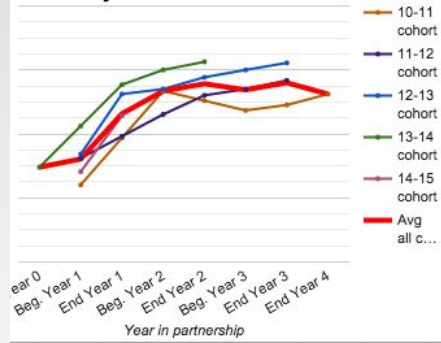
Three Main Points

- Effective data use almost always takes **more time and effort** than you expect
- **Some data** is almost always better than no data
- Give your data a SPA treatment (**Story Purpose Audience**)

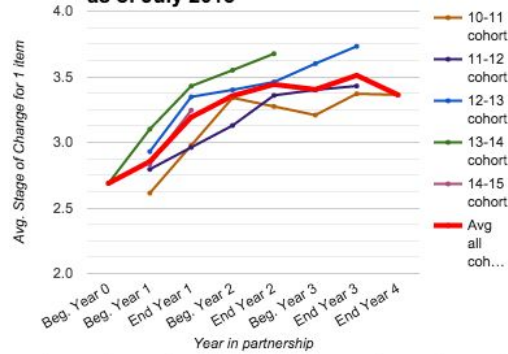
Some Evaluator Perspectives

- Where I'm coming from
- What is "data" anyway?
- Stories versus numbers
- Researcher versus advocate

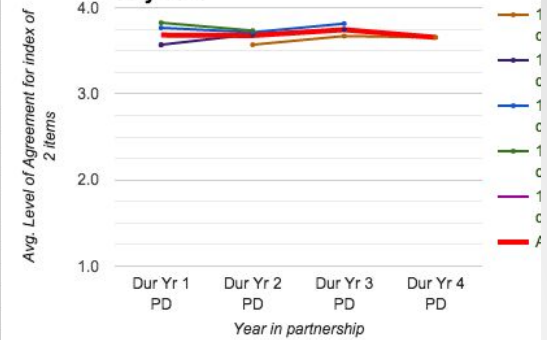
More Effective Educators Index, Summary of Trends by Cohort, as of July 2015



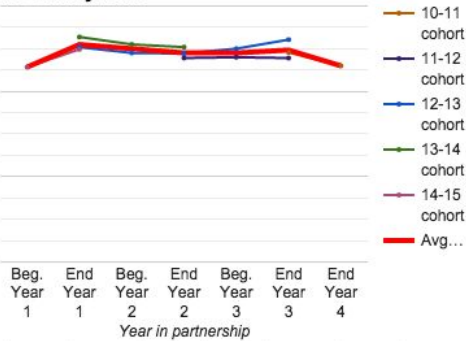
High Educator Morale Item/Nest, Summary of Trends by Cohort, as of July 2015



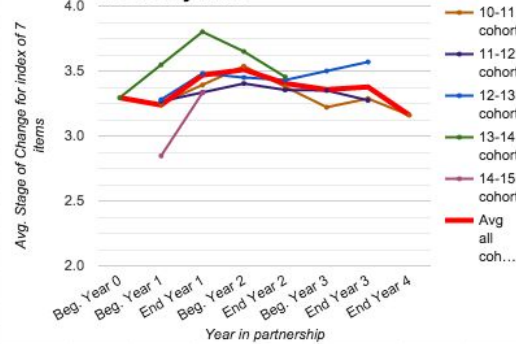
Better Prepared Educators Index, Summary of Trends by Cohort, as of July 2015



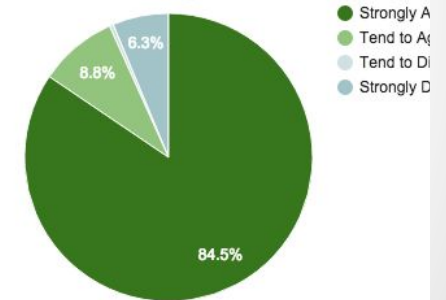
Student Engagement Attributed to RSG, Summary of Trends by Cohort, as of July 2015



School Level Outcomes Index, Summary of Trends by Cohort, as of July 2015



Percentage of Teachers Who Agree They Better Prepared as a Result of REAL Sch Gardens Training, N = 2,274 as of July 2015



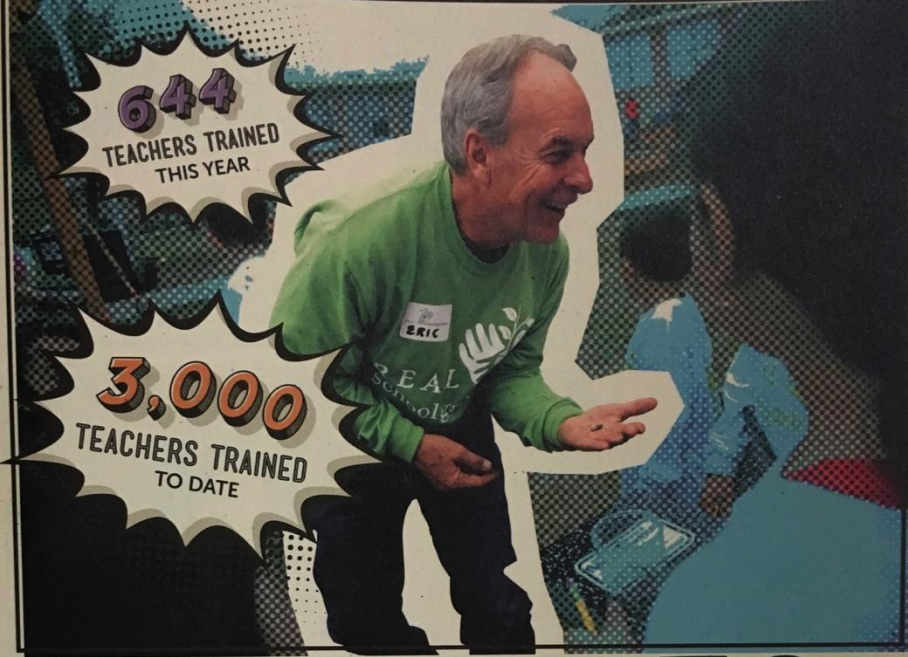
UNLEASHING THE POWER TO ACHIEVE

APPROVED
BY:
REAL
school gardens

ANNUAL REPORT
NO. 2012



Featuring -
AMAZING GARDENS!
EXCITED KIDS!
ENERGIZED TEACHERS!
COMMITTED VOLUNTEERS!



644
TEACHERS TRAINED
THIS YEAR

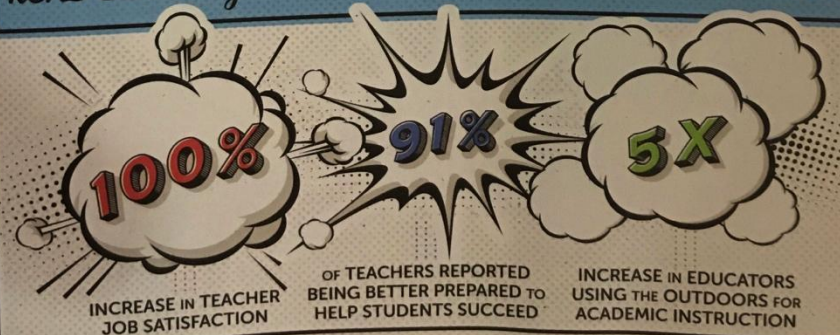
3,000
TEACHERS TRAINED
TO DATE

Rock SOLID RESULTS!

PROVEN PERFORMANCE

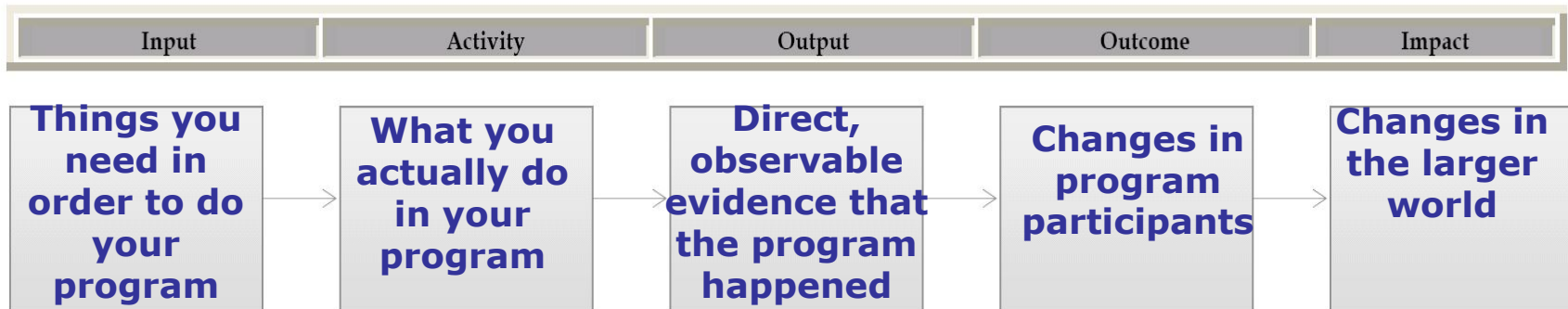
REAL School Gardens contracted with PEER Associates, a notable program evaluation and education research firm to conduct a three-year study following 45 schools and repeatedly surveying more than 1,000 educators. After only two years, we've seen remarkable results!

REAL School Gardens = EFFECTIVE TEACHERS





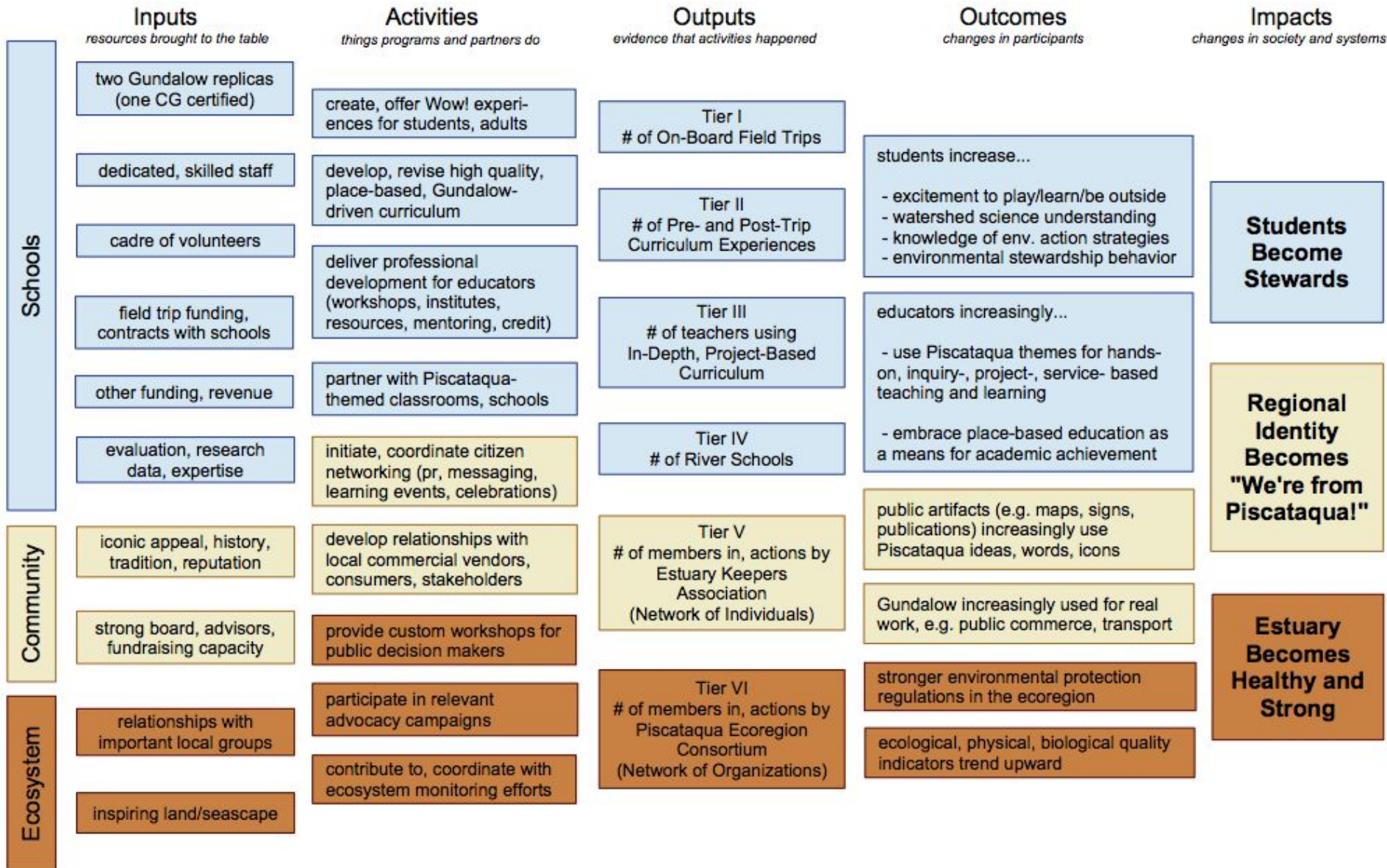
(a rock) → (throwing a rock into a pond) → (splash from the rock) → (ripples from the splash) → (waves at the pond's edge)





Gundalow Logic Model

Premise: If we augment hands-on 'WOW!' experiences of the working Gundalow with opportunities for progressively deeper engagement and partnership, we will achieve our mission of protecting the Piscataqua region's maritime heritage and environment through education and action.



New Hampshire School-Based Courage to Teach Logic Model

DRAFT v1c, 1-25-10

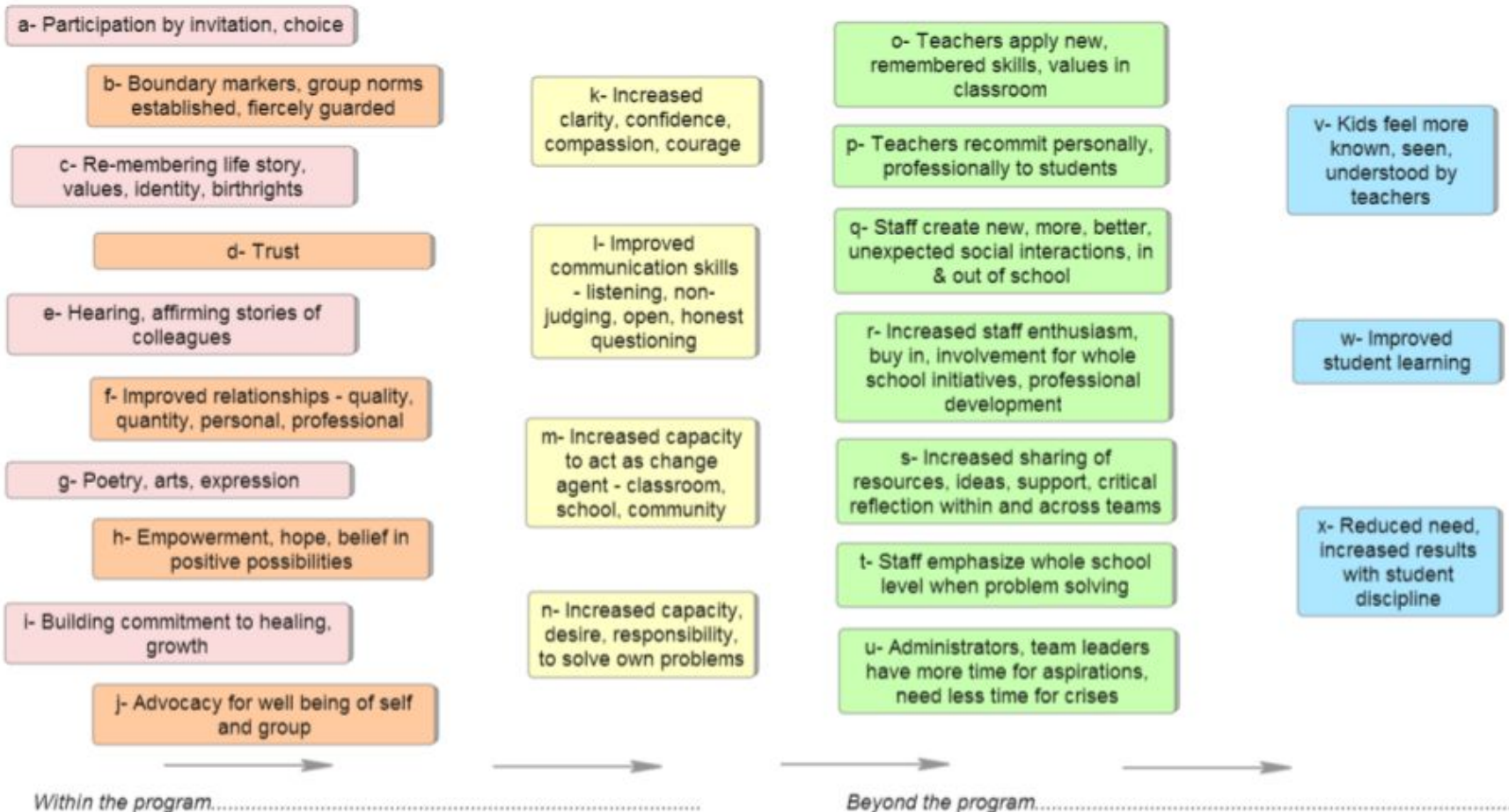
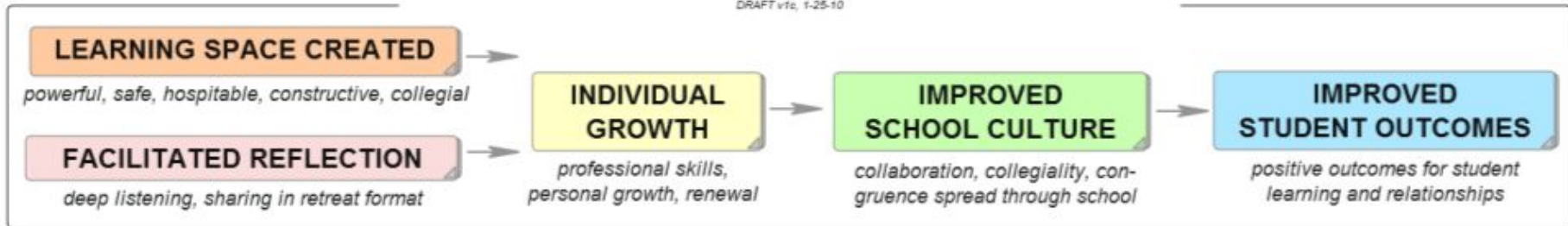


Figure 2. National Park Service Interpretation and Education Program Logic Model

Premise: If the NPS offers high quality interpretive, curriculum-based, and informational programs to a diverse public, the public will have better quality of life and will be better equipped to help preserve and protect the National Park System for future generations.



MADE to STICK

SUCCESS Model

A sticky idea is understood, it's remembered, and it changes something. Sticky ideas of all kinds—ranging from the “kidney thieves” urban legend to JFK’s “Man on the Moon” speech—have six traits in common. If you make use of these traits in your communication, you’ll make your ideas stickier. (You don’t need all 6 to have a sticky idea, but it’s fair to say the more, the better!)

PRINCIPLE 1



SIMPLE

Simplicity isn’t about dumbing down, it’s about prioritizing. (Southwest will be THE low-fare airline.) What’s the core of your message? Can you communicate it with an analogy or high-concept pitch?

PRINCIPLE 2



UNEXPECTED

To get attention, violate a schema. (The Nordie who ironed a shirt...) To hold attention, use curiosity gaps. (What are Saturn’s rings made of?) Before your message can stick, your audience has to want it.

PRINCIPLE 3



CONCRETE

To be concrete, use sensory language. (Think Aesop’s fables.) Paint a mental picture. (“A man on the moon...”) Remember the Velero theory of memory—try to hook into multiple types of memory.

PRINCIPLE 4



CREDIBLE

Ideas can get credibility from outside (authorities or anti-authorities) or from within, using human-scale statistics or vivid details. Let people “try before they buy.” (Where’s the Beef?)

PRINCIPLE 5



EMOTIONAL

People care about people, not numbers. (Remember Rokia.) Don’t forget the WIIFY (What’s In It For You). But identity appeals can often trump self-interest. (“Don’t Mess With Texas” spoke to Bubba’s identity.)

PRINCIPLE 6



STORIES

Stories drive action through simulation (what to do) and inspiration (the motivation to do it). Think Jared. Springboard stories (See Denning’s World Bank tale) help people see how an existing problem might change.

S

Prioritization table for evaluation stakeholder groups

<i>Stakeholder group/ audience for final evaluation report or other product</i>	<i>Decisions this group makes that affect or are affected by the program</i>	<i>Types of evidence that this group feels are useful for making decisions</i>	<i>Rank order of priority among these stake- holder groups as audiences for evaluation info</i>
SAMPLE	SAMPLE	SAMPLE	SAMPLE
Program staff	How to implement in schools How to disseminate How to fund the program	Sound bite evidence Amazing anecdotes and quotes Evidence of impact on student learning	5
School administrators	Budget decisions Professional development allocation Hiring	Site/ school-specific evidence Test score data Evidence of community involvement	3
Current funder	Which programs to fund & how much Alignment of programs with foundation mission	High quality/ professional reports Good evaluation templates Environmental stewardship/behavior Longitudinal/long term impacts	4
Program participant leadership teams	Allocations of time and \$\$ resources How to support the program for the long term	Recommendations based on best practices at similar sites Clear nuts and bolts next steps ideas	7
Classroom teachers and support staff	Whether or not to change teacher practice/how they do things	Ease of use of program Belief that program outcomes are important Evidence of increased enthusiasm from teachers, students, administrators	2
School board	Authorize release time Fund field trips Fund classroom activities	Positive feedback from teachers, students, administrators, community Quantitative data/research	1
Students	How much effort to put in Will this help my future job or college chances	How fun is it Rewards to self and peers	6

Your task: apply Logic Models, SUCCEsSs, or Stakeholder Prioritization

ideas to AEP Calculator Data

- Start in a group of two or three (or solo)
- For AEP Calculator data, use your organization, provided sample data, NH 2010, or fictitious numbers
- For this exercise think baby steps, quick and dirty, back of the envelope, sketch, brainstorm, just take a whack

The Economic Impact of Nonprofit Arts and Culture Organizations and Their Audiences in the State of New Hampshire (Fiscal Year 2010)

Direct Economic Activity	Arts and Culture Organizations	+	Arts and Culture Audiences	=	Total Industry Expenditures
Total Industry Expenditures	\$53,028,067		\$62,054,161		\$115,082,228

Spending by Arts and Culture Organizations and Their Audiences Supports Jobs and Generates Government Revenue

Total Economic Impact of Expenditures (Direct & Indirect Impacts Combined)	Economic Impact of Organizations	+	Economic Impact of Audiences	=	Total Economic Impact
Full-Time Equivalent (FTE) Jobs Supported	2,009		1,484		3,493
Household Income Paid to Residents	\$45,603,000		\$33,928,000		\$79,531,000
Revenue Generated to Local Government	\$2,462,000		\$3,375,000		\$5,837,000
Revenue Generated to State Government	\$3,095,000		\$2,674,000		\$5,769,000

Event-Related Spending by Arts and Culture Audiences Totaled \$62.1 million (excluding the cost of admission)

Attendance to Arts and Culture Events	Resident* Attendees	+	Non-Resident* Attendees	=	All Cultural Audiences
Total Attendance to Arts and Culture Events	2,053,175		506,894		2,560,069
Percentage of Total Attendance	80.2%		19.8%		100%
Average Event-Related Spending Per Person	\$19.25		\$34.70		\$22.31
Total Event-Related Expenditures	\$29,313,706		\$32,740,455		\$62,054,161

Nonprofit Arts and Culture Event Attendees Spend an Average of \$22.31 Per Person (excluding the cost of admission)

Category of Event-Related Expenditure	Resident* Attendees	Non-Resident* Attendees	All Cultural Audiences
Meals and Refreshments	\$11.79	\$17.13	\$12.85
Souvenirs and Gifts	\$2.68	\$4.03	\$2.95
Ground Transportation	\$1.53	\$3.62	\$1.94
Overnight Lodging (one night only)	\$0.91	\$7.46	\$2.21
Other/Miscellaneous	\$2.34	\$2.46	\$2.36
Average Event-Related Spending Per Person	\$19.25	\$34.70	\$22.31

* For the purpose of this study, residents are attendees who live within the State of New Hampshire; non-residents live outside that area. Source: *Arts & Economic Prosperity IV: The Economic Impact of Nonprofit Arts and Culture Organizations and Their Audiences in the State of New Hampshire*. For more information about this study or about other cultural initiatives in the State of New Hampshire, visit the New Hampshire State Council on the Arts's web site at www.nh.gov/nharts. Copyright 2012 by Americans for the Arts (www.AmericansForTheArts.org).

INFORMATION

STEP 1: POPULATION

POPULATION of your community:

STEP 2: TOTAL EXPENSES

Your Organization's TOTAL EXPENSES (please do not use commas):

STEP 3: TOTAL ATTENDANCE (OPTIONAL)

TOTAL ATTENDANCE to your organization's arts events (again, do not use commas):

TOTAL ECONOMIC IMPACT OF:

	Total Expenditures	FTE Jobs	Household Income	Local Government Revenue	State Government Revenue
Nonprofit Arts and Culture Organizations:	\$190,000	6.2	\$139,131	\$6,720	\$8,140
Nonprofit Arts and Culture Audiences:	\$78,645	2	\$39,418	\$3,914	\$3,804
Total Industry Impact: (The Sum of Organizations and Audiences)	\$268,645	8.1	\$178,549	\$10,634	\$11,944

Please see the [fine print](#) below.

DEFINITIONS

Total Expenditures: The total dollars spent by your nonprofit arts and culture organization and its audiences; event-related spending by arts and culture audiences is estimated using the average dollars spent per person by arts event attendees in similarly populated communities.

FTE Jobs: The total number of full-time equivalent (FTE) jobs in your community that are supported by the expenditures made by your arts and culture organization and/or its audiences. An FTE can be one full-time employee, two half-time employees, four employees who work quarter-time, etc.

Household Income: The total dollars paid to community residents as a result of the expenditures made by your arts and culture organization and/or its audiences. Household income includes salaries, wages, and proprietary income.

Government Revenue: The total dollars received by your local and state governments (e.g., license fees, taxes) as a result of the expenditures made by your arts and culture organization and/or its audiences.

Three Main Points

- Effective data use almost always takes **more time and effort** than you expect
- **Some data** is almost always better than no data
- Give your data a SPA treatment (**Story Purpose Audience**)



"We do a lot of amazing work bringing the arts to people who don't want the arts."

Telling good stories with data is hard ... just start!

- Many of these resources are available on the Library page at PEERassociates.net
- Feel free to contact me at Michael@PEERassociates.net